

Unions & the NLRB

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rofessor Dannin thinks that union leaders are overly critical of the NLRB and the NLRA. She is probably right. But if the angry quotes from union leaders and supporters about the Act are too strong, their basic sense of being betrayed by the legal system and the NLRA is more accurate than Professor Dannin is willing to admit. From the point of view of unions seeking to organize, strike, or bargain, it matters little that the NLRA read separately from the cases, doctrines, and procedures that constitute its meaning to organized labor is a "noble law." The fact is, as currently applied, the law is an organizing trap, and it sets the stage for employers to use collective bargaining as an instrument for destroying unions.1

The Gypsum City, Michigan case that Professor Dannin describes so powerfully does not support her argument. Indeed it illustrates the weakness of the NLRA. The company involved, like many companies

in the 1980s, shifted from a policy of cooperation to one of confrontation. As was also typical, the shift was most powerfully manifest during negotiations for a new agreement. She writes that "[t]he Company seemed to be pushing the workers to strike." This was a common management tactic during the '80s used by such major companies as Hormel, Boise Cascade, and International Paper. It was easily achieved by demanding concessions, at the bargaining table, that the union could not grant without losing the support of its members. International Paper, for example, not only demanded lower salaries and a weaker seniority system, it asked for the right to outsource the jobs of almost half the bargaining unit. Despite the fact that IP was seeking concessions that, it knew, no honorable union could possibly accept, the union's charge that it was guilty of bad faith bargaining was dismissed.² Professor Dannin does not suggest that a charge in the Gypsum case would have fared any better.

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I For a discussion of the Act's transformation see Julius Getman, *The National Labor Relations Act: What Went Wrong; Can We Fix It?*, 45 Boston College Law Rev 125 (2003).

² The story of the strike by the paper workers against International Paper is described in Julius Getman, The Betrayal of Local 14 (1998).

The employer in the Gyp case could have responded to the strike by hiring permanent replacement workers. Had it done so the strikers would not have been entitled to their jobs at the end of the strike. This would have almost surely meant the decertification of the union. This employer did not use this tactic but the possibility of its use and the fact that it was used in the highly publicized nearby Hormel strike must have been known to the union and its members. It helps to explain why: "The strike ended under a contract that meant real losses for the union members."

The employer threatened to implement its "last best and final offer," a tactic that Professor Dannin notes has been approved by the courts of appeals. She correctly points out that this tactic "can be demoralizing to the union and even destroy it." Professor Dannin has in her writings properly pointed out the law need not, and should not, have been interpreted to give management this power.³ But the doctrine of unilateral implementation is well settled and from a union's point of view the fact that "[t]he NLRA says nothing about how an impasse in bargaining is resolved" is small comfort. Given all these union-threatening, worker-harming trines, it is not surprising that the possibility of help from the NLRA doesn't arise in the story until Jim and Danny are "fired for violence." Both had done things that would justify a discharge under existing law. Professor Dannin, a Board attorney at the time, came up with several imaginative arguments to support the claim that the discharges were not for the stated reasons but were actually used first "to send a threat to the other workers as they went in to vote on the contract. Second, it was retaliating against the workers for their concerted activity in expressing solidarity." Her carefully developed theory of the case was sabotaged because "there was no cooperation, even from the two whose cases I would be presenting." Instead of cooperating with her, the strikers turned to two charlatans who wasted a lot of their money in an effort to show that "the NLRB — and I (Professor Dannin) as the NLRB representative — was incompetent."

What does the story reveal? First, that under current NLRA law an employer can, if it chooses, bargain to weaken or even get rid of a union. The law will not intervene if it is done with any legal sophistication. Second, that the law only enters to help workers get their jobs back after a strike has been lost. If the strike had been won, the settlement would have included reinstating the discharged workers. What I would add is that even if the law were skillfully used as Professor Dannin planned, she would probably have lost.

Jim and Danny did things that would justify and explain their being discharged. This is typical. In almost any strike that lasts for weeks or more during which the employer continues to operate, such conduct takes place, usually at the picket line. To get the strikers reinstated, the General Counsel and the Board must be persuaded that the misconduct-based firing was pretext and that the real reason for the discharge was to punish the worker. Pretext cases are hard to win before the Board and harder to win before the courts, which are particularly harsh on striker misconduct.4 Even if the striker is ordered reinstated there is a fair likelihood that he will not actually return or that he will eventually be forced to resign.

Ellen Dannin, From Dictator Game to Ultimatum Game ... And Back Again: The Judicial Impasse Amendments, 6 Univ of Penn Journal of Labor and Employment Law 241 (2004).

⁴ This was common knowledge among Board enforcement attorneys back in the early 1960s when I worked there. In the four decades since, the courts' reluctance in this regard has grown even stronger.

Professor Dannin's analysis of the discharge cases is thoughtful, sophisticated, and understanding. Undoubtedly, it would have given the discharged workers their best chance before the Board. But the Board is dominated by pro-management Bush appointees and even if it ruled for the strikers its decision could be appealed to courts of appeals that are, for the most part, neither sophisticated nor sympathetic. Finally, even if, counter to my prediction, everything went right and the discharges were overturned, the victory would have only slightly diminished the pain and unhappiness in the community. The real problem is that the strike was lost. The recriminations and lack of unity that Professor Dannin describes are typical. It is only a small manifestation of the general, long lasting unhappiness that comes with losing a strike.

The conclusion that Professor Dannin draws from her story is that "when union leaders damn the NLRB and the NLRA as enemies of labor they harm themselves and those they represent." She urges them instead to use their energy to support a program for making the original NLRA vision "more than a utopian dream." The best hope for doing this "is a litigation strategy that draws on that of the NAACP Legal Defense Fund ... to restore the original vision of the NLRA." How this strategy is to be implemented is set out very briefly in her conclusion. She urges that cases be tried by "focusing on persuading conservative court of appeals judges who know nothing about labor law." The key to accomplishing this is to avoid "shorthand evidence and jargon" and to use instead social science evidence and expert witnesses to demonstrate the proper interpretation and implementation of the NLRA.

I find Professor Dannin's approach admirable, even touching, in its hope that good lawyering can make so profound a differ-

ence in the enforcement of the law. I do not, however, share her hope. It is far too late in the day to fundamentally change the role of the Board or the interpretation of the NLRA. The worst features of current labor law, its favoring of employer property rights over collective bargaining or the right to strike, its stringent limits on union access to employees while permitting employers to make captive audience speeches, its pitiful remedies for employer violations, are all cemented into the law. They are supported by generations of Supreme Court precedents and legislative acceptance. The system of unequal access, based on traditional property rights, has by now been re-affirmed in four Supreme Court opinions. The Mackay doctrine permitting employers to hire permanent replacements during a strike has survived despite constant efforts to change or limit it by litigation, or by congressional amendment. Indeed, the doctrine has constantly been expanded. The case against the Mackay doctrine, its unfairness to employees, its inconsistency with the statute, has been made in cases, in eloquent testimony by victims before Congress, in countless law review articles and books. And all to no avail.

The union and Board lawyers who have suffered fundamental defeats at the hand of the courts have been first-rate advocates. They have lost key cases because the courts and the Board itself periodically have rejected the anti-market doctrines that both Professor Dannin and I recognize were implicit in the NLRA, as it was originally passed. But I have no hope that good lawyers, even great lawyers, can convince courts not otherwise sympathetic to organized labor to reverse years of precedent interpreting the NLRA to do the least damage possible to the unregulated market. Remember, the judiciary which presided over the constant erosion of employee rights is currently being regularly

infused with new Bush appointees.

Thus, in my view, organized labor is right to see the NLRA as offering little hope as an instrument of union resurgence. Not that any other technique offers an easy path to organizational success. Professor Dannin is right that unions will have to continue to use the Board in a variety of different situations, including representation elections. John Wilhelm, president of the Hotel Employees-Restaurant Employees Union (HERE), a union which seeks to avoid NLRB elections wherever possible, had his first major organizing triumph at Yale University in a Board-conducted election.

Nevertheless, there is reason to believe that the non-NLRB-based organizing techniques of unions such as HERE, the Communications Workers of America (CWA), and the Service Employees International Union (SEIU), offer organized labor the best possible chance for resurgence. The key to their tactics is what I call the "Inside Outside" approach. The outside element involves forming alliances with progressive groups outside of organized labor. The inside element is to involve the union's rank and file members in the organizing process, both to preach the advantages of unionization to their unorganized brothers and

sisters, and to make neutrality agreements a key part of bargaining strategy in organized units. Involving the rank and file in organizing increases union activism across the board. Those who participate understand that they are part of something bigger than a local effort. They are part of a movement.

The key successes of this approach have been the Justice for Janitors effort by the SEIU and the battle by HERE in Las Vegas first to thwart a campaign by hotels to destroy the union, and when that was accomplished to increase membership and bargaining power. HERE'S battle in Las Vegas has resulted in new organization in the hotels, increasing membership, and the creation of a decent lifestyle for hotel workers. Las Vegas, where union buttons are a regular part of hotel employees' dress, is now a "union town" as it never was before these tactics were used.

The same tactics offer the best chance for winning strikes. Because it harnesses rank and file power and because it is based on alliances, the "Inside Outside" approach would strengthen labor even if it didn't lead to dramatic increases in membership. Organized labor faces many enemies. It is sad, ironic, outrageous even, that the law – including the NLRA – is one of them. But it is true.